

Minutes of the Grievance Redressal Cell Meeting

A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal), Dr. Manu Chadha, Dr. Rachhpal Singh, Dr. Jasvir Kaur and students rep. Jaskiran kaur & Gagandeep Kaur, Students Balpreet kaur, Simranjot kaur, Amandeep kaur, Parneet kaur, Niharika Gupta, Babli Bansal, Manisha was held on March 31, 2022 in the Principal office to discuss the grievance put forth by Niharika Gupta, student of B.Ed Semester IV. It was submitted that they returned books online but no record was found offline. They were in conception that some amount of fine will be imposed on them. To ponder into the matter and redress the issue, the Library Committee of the college was also called for the meeting and it was unanimously decided that provisional clearness given to the students & Settle the account. Immediate entry of the books must be ensured in registered account.

Redressal of the Grievance: the library committee working on the issue to immediate entry of the books in registered account within week.

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A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal), Dr. Rachhpal Singh, Dr. Manu Chadha, Dr. Jasvir Kaur, Sara karim, Yamini was held on **August, 2022** in the Principal office to discuss the grievance put forth by Sara karim, student of B.Ed Semester III. It was submitted that there was a problem of wi-fi connection in the Hostel. Due to this, they are not talked with their parents who live in abroad and secondly without internet, they cannot search online material from internet.

To redress the issue, the grievance redressal cell discussed the issue with Hostel Superintendent and sort out their grievance. The hostel superintendent informed that the hostel had poor connection of internet which cannot access the whole area of the hostel.

Redressal of the Grievance: Hostel authorities planned to install 4G internet facility in hostel so that students can access internet anytime.

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To redress the issue, the grievance redressal cell discussed the issue with Principal and staff members to organize Farewell party on June 22, 2022, sort out their grievance.

Redressal of the Grievance: There will be Farewell Party on June 22, 2022 in the assembly hall of college.

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A meeting of the committee members of Grievance Redressal Cell comprising of Dr. Pargat Singh Garcha (Principal), Dr. Rachhpal Singh, Dr. Manu Chadha, Dr. Jasvir kaur, was held on August 16, 2021 in the Principal office to discuss the grievance put forth by Pinky Kumari to change her Internship school from Govt. Sen. Sec. School, Halwara to Dashmesh Khalsa High School, Tahleana Sahib, Raikot.

To redress the issue, the grievance redressal cell discussed the issue with Principal and Internship in-charges to consider the case and change the school (if possible), sort out their grievance.

Redressal of the Grievance: Internship school changed from Govt. Sen. Sec. School, Halwara to Dashmesh Khalsa High School, Tahleana Sahib, Raikot.